CAPTURE911™ Mobile Recording
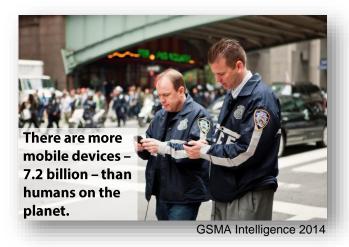
Record Calls Made From Mobile Devices

With a mix of mobile first responders and static dispatch personnel, the ability to record interactions that occur on mobile devices can fill a critical gap in true incident reconstruction. The Capture911™ Mobile Recording tool is a mobile app that records calls, providing valuable insight into emergency dispatch operations. In addition to recording inbound and outbound mobile calls, valuable metadata is captured:

- Phone number
- Call direction – inbound or outbound
- Address book alias, if any
- Channel name alias
- International Mobile Station Equipment Identity (IMEI)
- Date and time
- OS version and device type

The HigherGround Difference

Mobile recordings integrate directly into your HigherGround call recording solution, allowing users to view, replay and analyze from the familiar and intuitive Capture911 interface.

- Integrated extension of Capture911
- Monitor mobile calls and associated metadata via familiar Capture911 dashboard
- Generate and review reports and incident reconstructions that include mobile recordings
- Redact mobile communications as needed

There are more mobile devices – 7.2 billion – than humans on the planet.

GSMA Intelligence 2014

Easy-to-use and Reliable

Calls are automatically uploaded, stored and synchronized to Capture911 via mobile and Wi-Fi networks.

- Just download the mobile app to start recording
- Record incoming and outbound calls
- No complicated or expensive IT set-up required
- Fast and simple remote uploads

Secure and Flexible Recording

Feel confident that the right calls to and from your mobile device are recorded, and that the data collected is safely transmitted and preserved.

- Build a "black list" of do-not-record contacts
- Create a "white list" of calls that always get recorded
- Prevent deletion until recordings are successfully uploaded

capture911™

CRITICAL COMMUNICATIONS RECORDING WITH CONFIDENCE.

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